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Shuttle Service Policy

March 2016

Maple Bay Marina operates a shuttle service for Maple Bay Marina Customers under the following guidelines:

- Available March 1st thru October 31st.
- Administration fee of \$10.00 (plus applicable tax) per person. Minimum charge is \$20.00 or 2 passengers.
- Maximum number of passengers per trip is 6.
- All guests must be 18 years of age or accompanied by an adult.
- Guests to present themselves at the Marina Office at least 5 minutes prior to departure.
- Clean, well-behaved dogs are allowed as long as other passengers approve.
- Shuttle operated by drivers qualified by management.

The shuttle operates under the following schedule with specific drop off and pick up locations:

Monday to Friday - reservations required by 6 pm the previous day

Maple Bay Marina To Downtown Duncan	Pick Up Downtown Duncan
1st trip – 10:15 am	1st trip – 1:30 pm
2nd trip – 1:10 pm	2nd trip – 4:30 pm

Saturdays - reservations required by 6 pm the previous day

Maple Bay Marina To Downtown Duncan (Farmers Market)	Pick Up Downtown Duncan
1st trip – 9:15 am	1st trip – 12:30 pm
2nd trip – 12:10 pm	2nd trip – 3:00 pm

Sundays & Holidays:

- Charter Shuttle Service only. Reservations required 24 hours in advance and based on availability and minimum number of passengers (2).

Additional Shuttle Service is available for Charter: daily to The Raptors Centre and to the Duncan Meadows or Cowichan Golf & Country Club golf courses provided:

- Charter does not conflict with scheduled trips and space is available.
- Reservation is made 24 hours in advance.
- Minimum number of passengers reserved (2).

Alternate Transportation

Car Rentals: Marina customers are welcome to rent a vehicle; there are three companies in Duncan. Customers are to contact them directly to make arrangements.

Taxi Service is available. Cost to Duncan is approximately \$35.00 each way. Allow 20 minutes or more for the taxi to arrive from Duncan.

Local Transit is available. Closest bus stop is 3 km from the marina. Map of bus stop locations and schedule are available at the Marina Office.